

\_\_\_\_\_  
Last Name

\_\_\_\_\_  
First Name

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Agent \_\_\_\_\_



**Illinois Telephone Corporation**

www.illinoistelephone.com



UNIVERSAL TELEPHONE ASSISTANCE PROGRAMS  
ELIGIBLE TELECOMMUNICATIONS CARRIER

DO NOT WRITE IN THIS SPACE.

**P.O. Box 845, Hillside, IL 60162-0845 (800) 480-4198 Fax (708) 632-5128**

DO NOT WRITE IN THIS SPACE.

**I-TEL LIFELINE PLAN: Pick the plan that fits you best!!!** (check box that applies)

- 500 minutes** of combined Local-Toll and Long Distance calling per month (Plan price **\$30.75** per month + tax)
- 750 minutes** of combined Local-Toll and Long Distance calling per month (Plan price **\$34.00** per month + tax)
- 1000 minutes** of combined Local-Toll and Long Distance calling per month (Plan price **\$36.99** per month + tax)

All packages include unlimited Local calling, Caller ID and Call Waiting.

**To order:**

1. Complete and sign the Residential Service Order Form below.
2. Complete and sign the Federal Assistance Certification Form.
3. Mail the form with a money order using the enclosed envelope, or you may fax the form to 1-708-632-5128. Payments can also be processed by credit card over the phone for a \$2.50 processing fee (fee waived on 1<sup>st</sup> payment).
4. Your new service will be activated within 7 days. Call 1-800-480-4198, three business days after you mail the form to receive your new phone number and the date of your new service activation.

**Residential Service Order Form:**

CHECK ONE BELOW:

Connect NEW line(s) Quantity: \_\_\_\_\_  
OR

Convert EXISTING line(s) list numbers here for just **\$50** (includes tax+ first month) \_\_\_\_\_

FIRST NAME \_\_\_\_\_ LAST NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_ APT # \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

CELL NUMBER, WORK NUMBER, OR FRIENDS NUMBER. (In case there are any questions.):  
\_\_\_\_\_

CHECK ANY ADDITIONAL OPTIONS YOU ARE REQUESTING:

Non-Listed Number (\$2.25 per month).

Pricing does not include federal, state, and municipal taxes. Orders can only be cancelled before the due date and will incur a \$20.00 processing fee. This letter is for purpose of authorizing Illinois Telephone Corporation to act in my behalf when transmitting instructions and orders for the installation, removal, or repair of telephone equipment/services, or when requesting any necessary information.

- I understand that Illinois Telephone Corporation automatically charges a \$5.00 late fee on bills that are overdue. I understand that Illinois Telephone Corporation **AUTOMATICALLY DISCONNECTS SERVICE IF THE BILL IS 14 DAYS LATE.**
- I understand that Collect Calls, \*69, 3-Way Calling, and Call Forwarding features are blocked.
- I understand that with Illinois Telephone, **ALL TELEPHONE SERVICE CHARGES ARE PREPAY AND BILLED FOR THE MONTH AHEAD.**
- I understand that **ANY OPERATOR ASSISTED CALLS MADE FROM MY PHONE LINE WILL BE CHARGED TO MY BILL AT A MAXIMUM RATE OF \$10.88 FOR THE FIRST MINUTE AND \$0.89 FOR EACH ADDITIONAL MINUTE.**
- I understand that 411 and 555-1212 directory assistance calls, and name finder service calls will be charged at **\$2.25 EACH TO MY BILL.**
- I understand that Illinois Telephone Corporation does NOT guarantee phone service to any phone jacks. Illinois Telephone Corporation is only responsible for phone service to the network interface on my home. **THE CONNECTION FEE DOES NOT INCLUDE HOOKUP OR REPAIR OF ANY BUILDING WIRING OR PHONE JACKS.**

SIGNATURE \_\_\_\_\_